



Warranty

Room2work warrants to the original purchaser that each piece of standard Room2work furniture be free from defects in workmanship given normal use and care for ten years of single shift service. Textiles are warranted to be free from defects in materials and workmanship for a period of two years from the date of initial shipment.

Room2work warrants all Engineer-to-Order products to be free from defects in workmanship given normal use and care for three years of single shift service. Any requests for an extended warranty for Engineer-to-Order products must be made in writing at the time of submission of product specifications to Room2work. Any extended Engineer-to-Order warranty will be quoted to the customer as part of the custom quote process and must be confirmed by Room2work in writing prior to order entry.

Room2work warrants all non-moving metal components and chair frames to be free from material defects and workmanship. (For the products lifetime, Room2work will replace any unaltered non-moving metal component or chair frame, which based upon Room2work's examination, proves to be defective). For upholstery, the warranty will be for three years. Self-skinned urethane parts, casters, bases and other mechanisms will be under warranty for five years and pneumatic cylinders for ten years. Warranty is based upon an eight hour, single shift day for users weighing up to 260 lbs.

Room2work will repair or replace, at our option, any part or parts of the warranted product found to be defective within the terms of warranty. Notify your authorized Room2work dealer along with proof of purchase.

This warranty does not cover:

- Damage caused by carrier
- Customer's Own Material (COM) specified by the customer that is not a standard Room2work product offering.
- Lighting, lamps, and ballasts

Room2work's warranty is only valid if the products are given normal and proper use and installed or used in accordance with Room2work's installation and/or application guidelines. Room2work assumes no responsibility from user modification, attachments to a product, misuse, abuse, alteration, or negligent use of our products.

There are no warranties except as expressly set forth above, either expressed or implied, including any warranty of merchantability or fitness for any particular purpose.

As the manufacturer of your furniture, we stand behind our craftsmanship and pledge to do everything we can to resolve any problems you have within the terms of the warranty as quickly as possible.